

OBJECTIVES AND INSTRUCTIONS FOR ANSWERING THE QUESTIONNAIRE

*Objectives:*

After more than 10 years of operation of the Breast Cancer Early Detection Program (PDPCM), we think it is a good time to know what you professionals think about it, because we consider that your involvement is very important.

During 2006, we carried out a satisfaction survey addressed to the women who are part of the PDPCM; now, we propose to carry out this satisfaction and perception survey among the professionals of the primary care network, of which you are part, with the aim of finding the necessary tools to improve the joint and coordinated work with the PDPCM.

It is very important, therefore, that you participate in this survey by answering the questions we ask you as thoroughly as possible, especially the open-ended questions using short, clear sentences. We would also like to remind you that the information you give us will be treated with great care and above all with strict confidentiality.

*Instructions:*

Mark your answer.

x

If not otherwise specified, please mark only one answer. If you wish, please make sure you answer all the questions that apply.

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|  | x |  |  |

If you make a mistake when marking an answer, mark it and mark the correct one again.

If you like, answer the open-ended questions with clear, short phrases and sentences that express your ideas according to your order of priorities.

If you have any doubts when answering this questionnaire, you can call 93 202 77 97 or write to us at: [emaydana@aspb.cat.](mailto:emaydana@aspb.cat)

We remind you that this questionnaire will be collected at the end of this working week. Once finished, if you wish, put the questionnaire in the enclosed envelope and close it.

Font: Rosa Puigpinós i Riera, Edgar Maydana, Mariona Pons-Vigués, Manuela Ballestín. Qüestionari coneixements i opinió dels professionals de la xarxa de atenció primària i oficines de farmàcia comunitària del Programa de Detecció Precoç de Càncer de Mama de Barcelona. Barcelona, 2008.



**Code: ABS-2C**

OPINION QUESTIONNAIRE

a) SOCIAL AND DEMOGRAPHIC SITUATION

1. Sexe: 01 Home 02 Donate

03 any

02 month

2. Date of birth: 01 day

1. Your degree is:

01 MF i C Specialist

02 Metge/essa general

03 Nurse

04 Pharmacist

1. What is your employment situation?

01 Place in propietat

02 Interí/ina

03 Supplement

04MIR

1. Where do you work?

05 Gynecologist

06 Carrier

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07 Other

99 Ns/Nc

05 Head pharmacist

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06 Contract pharmacist

07 Other

99 Ns/Nc

01 Primary Care Team 03 Community pharmacy (Pass P. 7)

02 PASSIR

1. How many patients do you attend daily?

01 patients/day

1. How long have you been working as a professional?

01 any/s

1. How long have you been in your current job?

01 months 02 year/s

b) COMMUNICATION ASPECTS

*This section refers to the process of interpersonal relationships and the use of communication supports and means established between the professionals and the Program staff (the treatment, the handling of information, the transmission of data and the results).*

1. Do you know the existence of the Breast Cancer Early Detection Program?

01 Yes 02 No (END OF THE SURVEY)

1. Have you received any information about the Program in the last two years?

01 Yes 02 No (Pass P. 12)

1. If you received it, who gave it to you? 05 I received a letter

01 The person who coordinates my work

02 A work company

03 The referral hospital

04 The referent person on the subject at my CAP

06 Vaig anar a una xerrada

07 Me'n va parlar una usuària

08 Other

99 Ns/Nc

1. Do you think there is enough information about the Program?

01 Yes (Pass P. 14) 02 No 99 Ns/Nc

1. (You can choose more than one answer) Which part of the Program do you think there is not enough information?

01 The objectives of the Program

02 How the Program is carried out

03 About the disease itself

04 Follow-up and evaluation of results

05 The Program's offer to women to take the test

06 Other

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99 Ns/Nc

1. Do you know from which institution the Program is coordinated?

01 Generalitat de Catalunya 03 Barcelona Health Consortium

02 Public Health Agency 04 Other

of Barcelona (ASPB) 99 Ns/Nc

1. Have you heard about the informative sessions that are held at the CAPs about the Program?

01 Yes 02 No (Pass P. 18)

1. Have you participated in any of the informative sessions that the Program holds at the CAPs?

01 Mai (Pass P. 18) 03 Most of the time

02 Sometime 04 Always

1. (You can choose more than one answer) How do you value the contents of the informative sessions aimed at professionals that the program makes to the CAPs?

01 The informative sessions help me to know better the different aspects of the Program.

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02 The informative sessions are useful for orienting women.

03 The briefings are interesting to know what is being done.

04 The briefings give me confidence in the Program.

05 The contents of the informative sessions do not contribute anything to me.

1. Do you know the information materials (leaflets and posters) that the Program has?

01 Yes 02 No (Pass P. 22)

1. Do you think that these materials contain enough information to explain the Program and what it offers to women? 03 Neither agree nor disagree

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01 Very much in disagreement 04 D'acord

02 In disagreement 05 Strongly agree

1. Would you claim any information on the materials (diptychs and posters)?
2. Would you bring some of the information from the materials (leaflets and posters)?
3. What is the age of the women participating in the Program?

01 From fins 02 anys 99 Ns/Nc

c) PAPER DELS PROFESSIONALS IN THE PROGRAM

*This section refers to the role that you believe professionals should play in the health care of people, through advice and information. It is important that all of you answer this question, both those who work in CAPs and in pharmacy offices.*

We would like to know your opinion about the following statements:

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| --- | --- | --- | --- | --- | --- |
|  | Molt en  desacord | At  desacord | Neither agree nor disagree  desacord | D'acord | Molt  d'acord |
| 23. As a professional involved in the health care of people, I consider that informing about the existing preventive activities is part of my duties. | 01 | 02 | 03 | 04 | 05 |
| 24. I am aware that women take into account the advice I give them, for  therefore, I influence what they will later do. | 01 | 02 | 03 | 04 | 05 |

1. Questions to women, who for age have to be checked regularly, if they have mammograms?

01 Mai 03 Most of the time

02 Sometimes 04 Always

1. Do women ask and ask for advice on what to do about early detection of breast cancer?

01 Mai 03 Most of the time

02 Sometimes 04 Always

1. (Only for EAP and PASSIR professionals. You can choose more than one answer) When a woman of the age to be part of the Program asks you to have a mammogram, but she does not have any specific symptom:

01 I refer you to the Program 04 I don't know how to refer her

02 I request a MX at the service of 05 Other

reference radiology 99 Ns/Nc

03 I refer her to the hospital

1. (You can choose more than one answer) If a woman, in the considered age range, is interested in the Program, do you know how to refer her?

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01 Yes, I have the hospital phone number.

02 Yes, I tell him to go to the ASPB.

03 Yes, I'll give you the phone number of Sanitat Respon

04 No, I don't know any phone number or address.

05 Yes, to your primary care physician06 Yes, I send it to your gynecologist07 Other

99 Ns/Nc

1. Do you think there is a lack of coordination from the Program?

01 Yes 02 No (Pass P. 31)

1. (You can choose more than one answer) In which aspect do you think that the Program has a lack of coordination?

01 I am not clear who I have to contact, 04 It is difficult to follow up with the patient who is the interlocutor 05 I would like to be better informed about the patient 's situation.

02No tinc clar quins professionals matdels resultats pel que fa hi ha darrera del Programa les meves pacients

03 In general, the coordination with the 06 Other:

hospitals is complicated 99 Ns/Nc

1. (You can choose more than one answer) What is your attitude when you find out that one of your patients has been diagnosed with breast cancer?

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01 Parlo amb ella 04 No faig res

02 I speak with his family 05 Other

03 Reference to psychology/oga 99 Ns/Nc

1. (Only for EAP and PASSIR professionals) Do you think you should have any role with your patient, once she has been diagnosed with breast cancer?

01 Yes 02 No (Pass P. 34)

1. (Only for EAP and PASSIR professionals) What do you think your role should be towards a patient with breast cancer?

**d) SATISFACTION AND OPINION ON THE PROGRAM**

1. What do you think about the level of satisfaction of women in relation to the Program's offer?

01 Very low 04 Alt

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02 Baix 05 Very high

03 Acceptable 99 Ns/Nc

1. Do you think that the age range to which the Program is addressed is the most appropriate?

01 Yes (Pass P. 37) 02 No 99 Ns/Nc

1. In your opinion, what would be the most appropriate age range to which the Program should be directed?

01 dea02 anys 99 Ns/Nc

1. Do you know how often the Program calls women to undergo the MX?

01 Yes, it is done every anys 02 No (Pass P. 39)

1. Do you think that the interval between appointments proposed by the Program is the most appropriate?

01 Yes (Pass P. 40) 02 No 99 Ns/Nc

1. According to your opinion, how often should the test be performed?

01 Every anys 99 Ns/Nc

We would like to know your opinion about the following statements:

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| --- | --- | --- | --- | --- | --- |
|  | Molt en  desacord | At  desacord | Neither agree nor disagree  desacord | D'acord | Molt  d'acord |
| 40. The program should be carried out from primary care. | 01 | 02 | 03 | 04 | 05 |
| 41. The Program has contributed to raising awareness and knowledge of what is the  breast cancer in women. | 01 | 02 | 03 | 04 | 05 |

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|  | Molt en  desacord | At  desacord | Neither agree nor disagree  desacord | D'acord | Molt  d'acord |
| 42. The Program has contributed to the control of women with lower socioeconomic status. | 01 | 02 | 03 | 04 | 05 |
| 43. As a professional, to know that women at risk are already controlled.  The Program brings me peace of mind. | 01 | 02 | 03 | 04 | 05 |
| 44. The Program has contributed to disseminate information and knowledge regarding the importance of early detection. | 01 | 02 | 03 | 04 | 05 |
| 45. The waiting lists for mammography (MX) have progressively decreased thanks to the contribution of the Program. | 01 | 02 | 03 | 04 | 05 |
| 46. Breast cancer mortality has decreased since the Program was put into operation. | 01 | 02 | 03 | 04 | 05 |

47. If you please, give us three suggestions that, from your professional opinion, would help us to improve the Program (please do it in order of priority)

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THANK YOU VERY MUCH FOR YOUR COLLABORATION.